



# Cruise Season 2021

Sustainable and Safe Port

Port of Tallinn

## WELCOME TO ESTONIA!

Estonian ports are open for cruise vessels.\*

Tallinn is well prepared to handle cruise vessels and tourists in the best possible way.

Port of Tallinn follows procedures and recommendations determined by the Estonian Health Board and the Port of Tallinn takes into consideration the guidelines and health protocols from the EU and cruise industry.

Effective team-work with the city and government authorities, port agents, tour operators, local communities and other stakeholders enables us to handle arriving vessels and tourists safely and efficiently.



### Please find the news and updates of Cruise season 2021

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\*Restrictions may apply for passengers from risk countries (with high Covid-19 infection rate).



# New cruise terminal

- Large hall 1750 m<sup>2</sup>, possible to separate into several rooms
- Green and smart technology (seawater based heating and cooling, solar panels, LED lighting, CO<sub>2</sub> and temperature controlled ventilation, natural smoke extraction system)
- Parking spaces 100
- 850 m open roof-top promenade (open common space and green landscaping, restaurant, open-air activity areas)

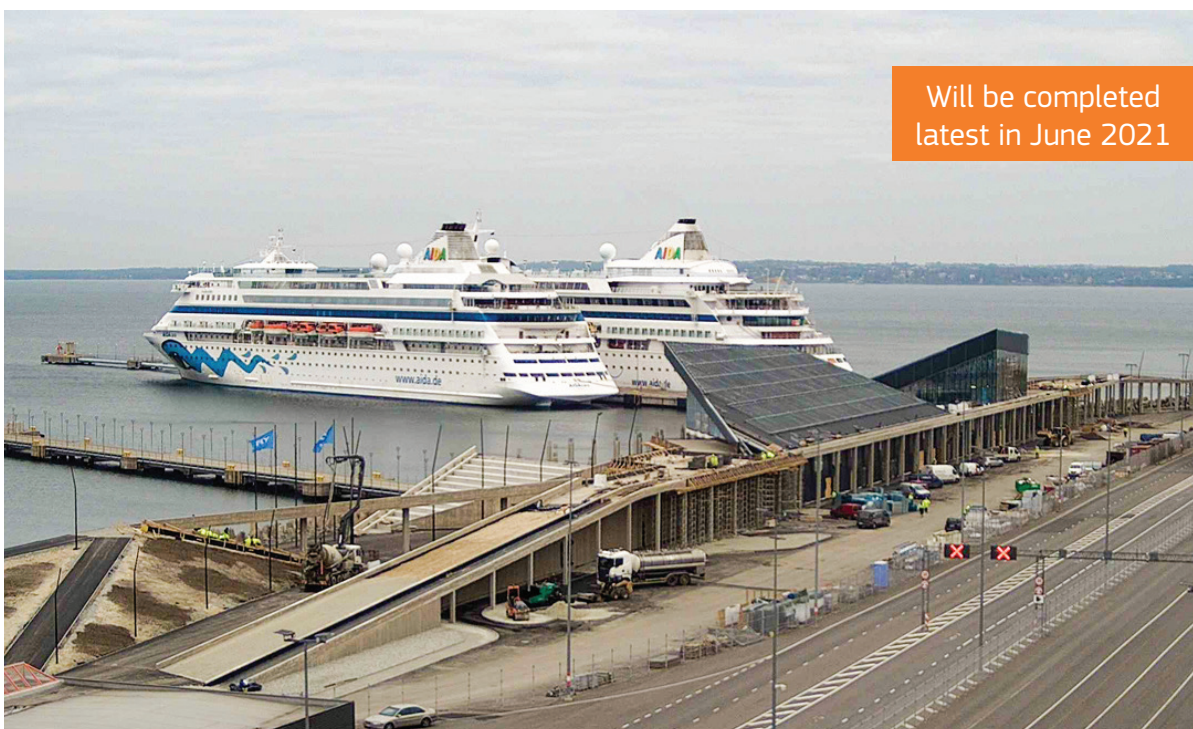


Photo: Nov. 16, 2020

# Safe and Secure Port

## PROVIDED IN THE CRUISE AREA

- Secure and controlled harbour area: restricted access for people and vehicles
- Possible to arrange separate transit corridors through the terminal for each ship in port
- Well-trained, well-equipped and healthy staff
  - Port and other service staff are symptom monitored or covid-19 tested (speed-test is available upon request, for an additional fee)
  - Protective equipment in use (masks and gloves), plexiglass protection for personell in shops
- Separate lanes for disembarking and embarking passenger / crew
- Availability of service personnel to ensure dispersal of passengers at the terminal
- Signage in the terminal with information regarding COVID-19, its prevention and symptoms
- Distancing intervals marked on benches
- Floor stickers at two-meter intervals and roll-ups with notifications at potential gathering points
- Safety announcements to remind people to keep the recommended social distance
- Disinfectant stations placed at possible contact points (entrances, information desk, toilets, etc.)
- Terminal sanitized before every cruise call
- Increased cleaning frequency of exposed surfaces and rooms
- Disinfection of toilets, handrails, door handles, etc

## OFFERED – services (at extra cost)

- Equipment for temperature checks
- Covid-19 testing
- Masks and gloves for guests/crew
- Contact-free delivery of basic necessities

## OTHER OPPORTUNITIES

- Off-season cruises
- Secure turnarounds (bubble from airport to ship)





# Cruise quays and services for ships

Tallinn Old City Harbour

## CRUISE QUAYS



Cruise quays (length and depth EH2000) in Tallinn Old City harbour

## SERVICES FOR SHIPS

- Fresh water supply up to 80 m<sup>3</sup>/h
- Reception of ship-generated waste included in waste fee (incl. hazardous waste)
- Wastewater reception: 200 m<sup>3</sup>/h per point, total capacity 1200 m<sup>3</sup>/h
- Bunkering available by trucks and barge
- LNG bunkering: trucks and barge - subject to a risk assessment



Cruise quays with wastewater reception facilities

# Dues and charges

## PORT DUES\*

Passenger fee: 1.51 EUR

No terminal fee

Tonnage charge: 0.496 EUR/GT unit

### Discounts from tonnage charge

Applied to cruise ships for each calendar year separately:

- 2<sup>nd</sup> – 3<sup>rd</sup> call 35%
- 4<sup>th</sup> – 5<sup>th</sup> call 55%
- Starting from the 6<sup>th</sup> call 65%

A vessel that has a valid Environmental Ship Index (ESI\*\*) score has the right to apply for a tonnage charge discount as follows:

- ESI score 65 – 79,9 3%
- ESI score 80 and above 8%

Waste fee: 0.056 EUR/GT unit.

Lowered rate 0.051 EUR/GT unit applies for ships collecting garbage separately by types.

Mooring charge: (levied for each mooring operation separately)

GT intervall	
0 - 2 000	41 EUR
2 001 - 6 000	66 EUR
6 001 - 20 000	88 EUR
20 001 - 50 000	114 EUR
over 50 000	134 EUR

## Fairway dues

Estonian Maritime Administration has advised that temporarily, until 31 March 2021, all the vessels entering Estonian ports will be **exempted** from paying the **fairway dues**. From 1st of April until 31th of December 2021 the fairway dues will be lowered by 50%. The maximum fairway dues applicable for cruise vessels in the period from April 1 to December 31 in 2021 will be 3 times.

\*More information about Port Charges and fees [www.ts.ee/en/rules-rates/](http://www.ts.ee/en/rules-rates/)

\*\*More information about ESI can be found at <http://www.environmentalshipindex.org>



# Safe visit to Tallinn

## TOURS

- Sanitized busses
- Passenger flow control
- Bus-drivers: symptom monitored, COVID-19 tested; PPE in use (available upon request, for an additional fee)
- Tour operators and guides: symptom-monitored, COVID-19 tested; PPE in use (available upon request, for an additional fee)
- Disinfectant available in busses
- Pre-booked private / bubble-tours
- Outdoor sightseeing objects and areas available
- Guide audio systems to facilitate social distancing on tour (available upon request, for an additional fee)

## BUBBLE-VISIT TO TALLINN CRUISE AREA (including extra costs)

- 900 m private outdoor walking promenade with view to Tallinn and coastline
- 1750 m<sup>2</sup> terminal-building – possible to divide into 3 separate rooms
- Restaurant area
- Shopping area
- Pop-up exhibition
- Lectures / presentations / movies in the terminal
- Thematic pop-up activities (mini-Estonia; incentives; spectacular performances)
- Tallinn to order (show, entertainment or local food brought contact-free to the port or ship)





## Contacts



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## Useful links

### COVID-19 INFORMATION FROM ESTONIAN GOVERNMENT

<https://www.kriis.ee/en>

### BORDER CROSSING

<https://www.kriis.ee/en/travelling-and-border-crossing>

### THE PORT COMMUNITY'S INTERNAL REGULATIONS

<https://www.ts.ee/en/the-port-communitys-internal-regulations/>